## Stafford Carpets Prize Draw Terms and Conditions

These Terms and Conditions refer to online tickets purchased via our website for the purpose of a raffle prize draw.

## The Promoter is Stafford Carpets

- 1. By entering this Raffle, you agree to be bound by these Terms and Conditions. Any raffle entry and participation instructions form part of these Terms and Conditions. Any entries not complying with these Terms and Conditions will not be valid.
- 1. This Raffle is only open to individuals aged 16 years or over who live in Great Britain. Any person who has entered the raffle and who is found to be under 16 years of age will automatically forfeit any prize. The Promoter reserves the right to require proof of identity and age.
- 2. The cost of each entry is clearly display on purchase.
- 3. The closing date for each draw will be advertised. Tickets received after the advertised date will not be entered into the draw and monies will be treated as a donation.
- 4. The winning entries will be selected from all entries received by the closing date. Only tickets for which full payment has been received will be eligible to win a prize.
- 5. Prizes are subject to availability and the Promoter reserves the right to withdraw any prize. Should a prize become unavailable, the Promoter will contact entrants to offer an alternative.
- 6. Prizes are non-transferable, non-negotiable and no cash alternative will be available. The person named on the Raffle ticket stub will be the only person entitled to the prize.
- 7. Winners will be notified within 10 days of the draw.
- 8. The Promoter will only use your personal information for the purpose of administering the Raffle.
- 9. The Promoter reserves the right to reject your entry and/or award any prize to an alternative winner if the Promoter has grounds to believe that you have breached any of these Terms and Conditions, acted fraudulently or illegally, or on other reasonable grounds and the Promoter shall have no liability to you for any loss or damage arising from the Promoter exercising

- 10. such rights. The Promoter shall return any amounts already paid by any entrant found to be under 16, but is not liable to return any amounts already paid by any other entrant, and any such refund the Promoter makes will be solely at the Promoter's discretion.
- 11. If a prize cannot be delivered using the details provided to the Promoter/Charity by the end of 3 months after the date of the draw, this prize will be forfeited.
- 12. The Promoter reserves the right to modify, cancel, terminate or suspend the
- 13. Raffle in whole or in part at the Promoter's sole discretion.
- 14. 13. Subject to paragraph 15, the Promoter/Charity shall not be liable for:
  - Raffle tickets, entries, communications or prizes which are lost, stolen or delayed in the post, damaged or illegible, or from which the prize winner or entrant cannot be identified.
  - The Promoters failure or inability to contact you and/or awardany prize due to any errors, omissions or inaccuracies in the contact details you have provided or your failure to update these if they change.
  - Loss or damage incurred by you in connection with your participation in the Raffle or your use of any prize; or
  - Any failure or delay beyond the Promoter reasonable control.
- 15. 14. Nothing in these terms and conditions shall limit the Promoter liability for death or personal injury caused by its negligence, fraud or any other matter for which liability may not be limited by law.
- 16. 15. The Promoter may amend these terms and conditions at any time. And notify via the website www.staffordcarpets.co.uk
- 17. 16. These terms and conditions are governed by English law and entrants submit to the exclusive jurisdiction of the English courts.
- 18. Any items that require fitting are not included in the costs, not are any fixture and fittings, these can be obtained by contact the office and we will put you in touch with another company to assist.
- 19. Promoter's decision in all matters relating to the Raffle is final. The promotor operates a complaints and disputes procedure which is available on request from staffordcarpetsltd@outlook.com 01785 600695.
- 20. If you have any queries about the Raffle, please contact the Fundraising Office on staffordcarpetsltd@outlook.com 01785 600695.
- 21. There may at time be additional terms and conditions relating to specific prizes or draws. These will be available on the website.